

AERIAL HARNESS TRAINING SYSTEM -- FAQ IT, Data, and Security

This document addresses at a high level, typical questions surrounding IT, data ownership, and network security of the RECON system.

"From an IT standpoint, there is no vulnerability or security issues the RECON system creates for Potelco."

-- Dave Gosline, IT Manager, Potelco Inc.

SECURITY

- RECON system is browser based, no software installed locally
- Each customer has their own dedicated set of resources in the RECON Cloud, hosted in AWS (Amazon Web Services)
- Each customer is given their own virtual network secured through an Amazon Virtual Private Cloud (VPC)
- Data is not intermingled between companies
- ProBoxes communicate over cellular network and all communication secured via VPN (Virtual Private Network) to RECON Cloud

DATA

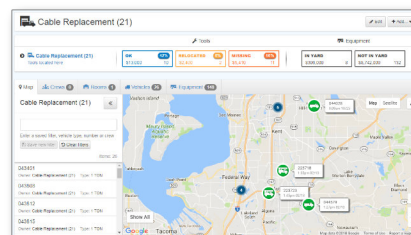
- Customer retains rights to ownership of data
- If RECON uses customer data (other than for performance of Services) it will only be in an aggregated, anonymized form, where the customer is not identified (similar to Google's "keyword trend" service they provide)

DASHBOARD EXAMPLES

System status and tamper detection
(Excel file)

Vehicle	Battery Status	Proximity Status	Horn Status	Bracket Status	Remediations
211280	OK	OK	OK	OK	
222553	OK	OK	OK	OK	
222577	OK	OK	OK	OK	
222578	OK	Disconnected	OK	OK	Physical Check Proximity Installation
201418	OK	No Connection	Installation Trouble	Installation Trouble	No Connection Coveraged Horn LEDs, Website Check Bucket Proxiet Installation, Physical Check Bucket Proxiet Installation, Website Check Horn Proxiet Installation
222540	OK	OK	OK	OK	
242248	OK	OK	OK	OK	
243731	OK	OK	OK	OK	
256534	OK	OK	OK	OK	Chip Left Physical Check Bracket for tamper clipped in or extraneous magnets
257603	OK	OK	OK	OK	
254255	LATE	OK	OK	OK	
254256	OK	OK	Position Error	OK	Installation Trouble Magnet position, Website Check Bucket Proxiet Installation

Location & mapping
(Browser)



Performance charts & analytics
(Browser)

